



Services we offer:

- *Area Rug Cleaning*
- *Tile & Grout*
- *Upholstery Cleaning*
- *Commercial Cleaning of your offices and floor surfaces*

Quality Care Cleaning
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Thank you for choosing Quality Care Cleaning for your carpet, tile and upholstery needs! This e-mail is to confirm your upcoming appointment and to offer some suggestions for you to prepare before our arrival allowing us to provide the best possible service:

- Please remove any small items such as dining room chairs, magazine racks, floor plants, etc. from any areas that are going to be cleaned.
- Please remove any breakable items from furniture, which might be temporarily moved, cleaned under, and placed back.
- Please pin up any full length draperies, skirts on upholstered furniture which may be touching the carpet.
- Computers, electronics, china cabinets, large beds, sectional sofas, entertainment centers, antique and fragile furniture cannot be moved. However, carpet underneath such items can be cleaned where sufficient room is available.
- During the pre-inspection walk-through, please advise us of any special requirements to follow when moving your furniture such as weak legs, loose tops or previous repairs.
- Also, please call attention to any spots or stains which may require special techniques.
- Please put your pets in a safe, quiet place where our cleaning won't disturb them.
- For safety sake, be sure to keep an extra close eye on your curious little ones.

Once the service is complete, the technician will be giving you some information on how to leave a comment on one of our websites. We welcome all types of feedback, so please don't hesitate to do so.

We look forward to serving you for your flooring needs! If you have any further questions, please do not hesitate to contact me! Have a great day and see you soon!!

Thank you!